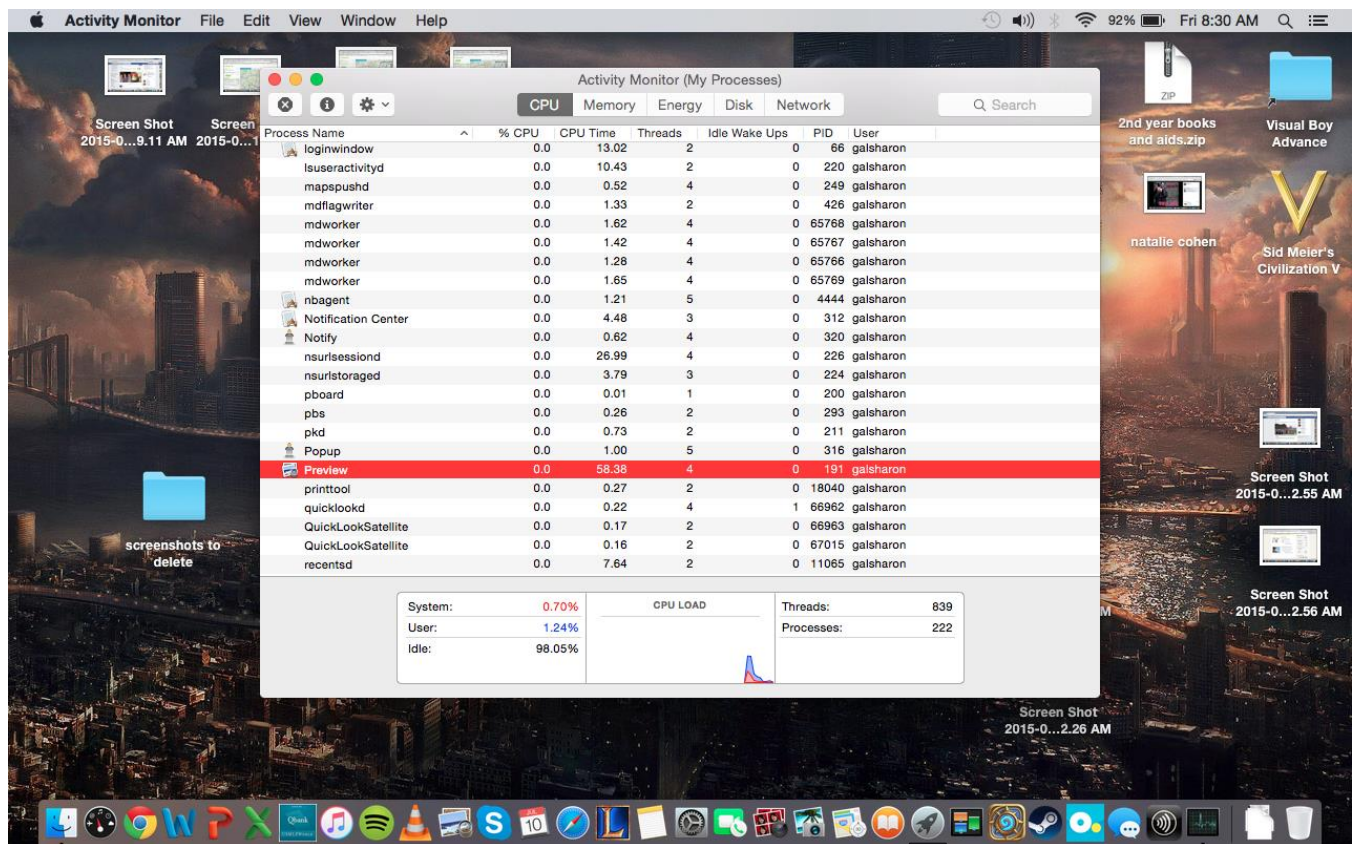


# NBME COMPATABILITY TESTING

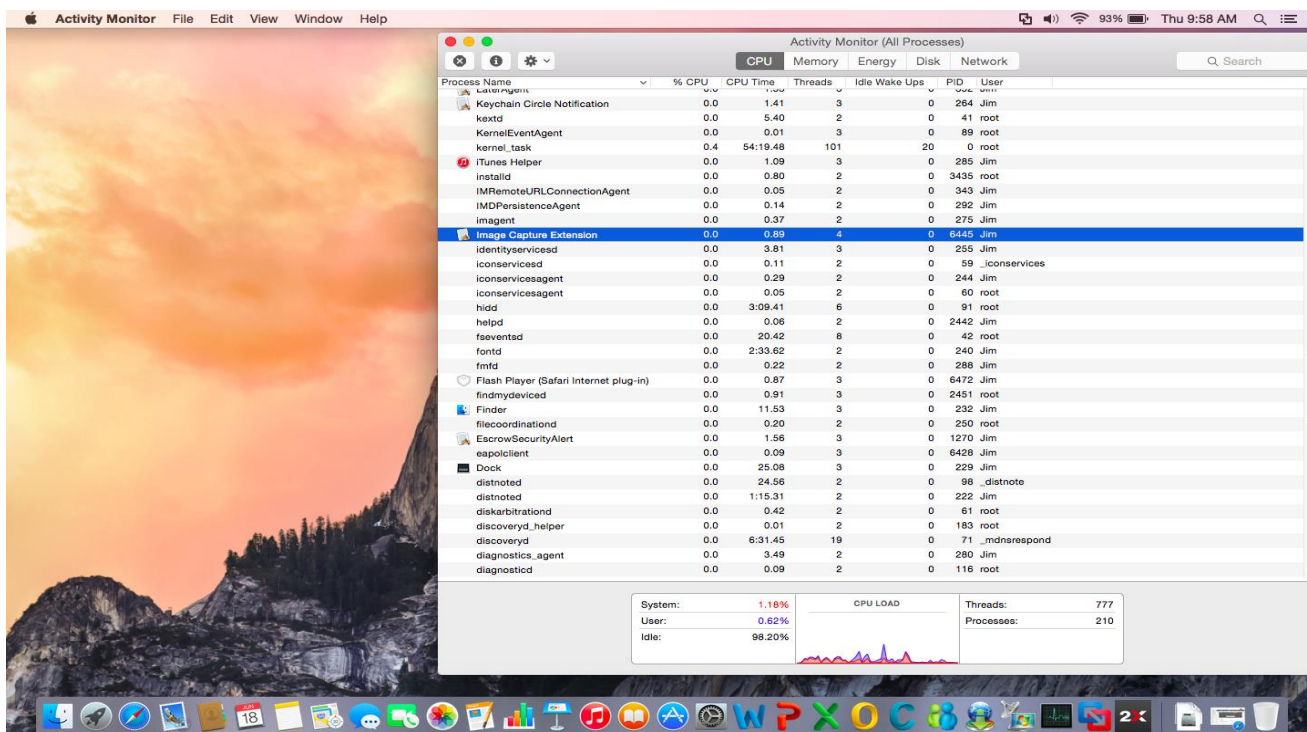
Compatibility testing must be done 1 week prior to the shelf examination. Yosemite is now supported.

- **Wireless Access:** (Should have been done at the start of the school year) Make sure students have registered for wireless at <https://istreg.rbhs.rutgers.edu/> in order to connect to the 'RU Health Sciences' wireless network.
- **CLOSE ALL PROGRAMS**
  - Do not just minimize the programs.
  - Make sure there are no programs running in the background.
  - **Mac users:** check your upper task bar as well as use the Activity Monitor to identify any non-OS programs that may be running in the background and close them. You can also use Command-Tab to cycle through any open programs any close them (except for Finder of course.)
  - **Windows users:** check your lower task bar (in particular, the up arrow notification section) as well as use the Task Manager to identify any non-OS programs that may be running in the background and close them.
  - **Note:** the most common program(s) running in the background that will interfere with the exam software (SW) are those associated with the built-in cameras in laptops (camera, recoding, or image capture SW).

**For Mac users** - see the two images below. In most cases, Mac users will only have to turn off the 2<sup>nd</sup> one, Image Capture Extension. In rare cases, if you are having difficulty turning off Image Capture Extension, it is most likely because Preview is running. Turn that off first, then you should be able to turn off the latter.



Please look at the red highlight in the above image called "Preview". This needs to be turned off first, then turn off the Image Capture Extension (see image below) before you can run the NBME software.



Please note, on the day of the exam, you will most likely have to check to see if the program(s) above (images) are running and close them.

**For Windows users (LENOVO LAPTOPS USERS ONLY):** webcamsplitterserver.exe which is part of Lenovo Motion Control must be turned off.

- **DOWNLOAD THE EXAM SOFTWARE**

- **Mac users:** In order to download the exam, Mac users may have to change their default download security settings. To do this, go to Apple, System Preferences, Security & Privacy, click the Lock icon to Make Changes, enter Mac password, check off Allow Apps Downloaded from anywhere, and then confirm.

- **All users:**

- Enter URL: <http://wbt.nbme.org/exam>
- Check off "I have read ..." and Continue.
- Download the Secure Browser and then open, launch, run it.
- Select the "Workstation Certification" icon then select "Examinee Personal Laptop Certification"
- On the day of the exam, you would choose On Test Day, Start Exam

If you experience any difficulty, please email [njmsts@njms.rutgers.edu](mailto:njmsts@njms.rutgers.edu) to make arrangements to meet with a member of the NJMS Technology Support Staff.

## SYSTEMS REQUIREMENTS (for both NBME and ExamSoft)

**The following laptop requirements are necessary for New Jersey Medical School**

SYSTEMS REQUIREMENTS	
Windows	Mac OS
<ul style="list-style-type: none"> <li>English OS versions of Windows 7, Windows 8 (Windows 10 is not supported)</li> <li>1.86 GHz Intel Core 2 Duo or equivalent processor or higher</li> <li>RAM = 2 GB or higher</li> <li>HD (needs at least 1 GB of free space)</li> <li>13' screen or larger (Laptops)</li> <li>Minimum screen resolution of 1024x768 is required with a 32 bit color setting</li> <li>Virtual machines and applications are not allowed</li> <li>Surface/tablets are not allowed; nor Chromebooks, netbooks, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Mac OS X version 10.8, v10.9, v10.10 (Mac OS X version v10.11 is not supported)</li> <li>1GHz Intel processor or higher</li> <li>RAM = 2 GB or higher</li> <li>HD (needs at least 1 GB of free space)</li> <li>13' screen or larger (Laptops)</li> <li>Minimum screen resolution of 1024x768 is required with a 32 bit color setting</li> <li>Virtual machines and applications are not allowed</li> <li>iPads/tablets are not allowed</li> </ul>
<ul style="list-style-type: none"> <li>Internet Explorer 8, 9, 10, 11</li> <li>Chrome 34.0.1847 or higher</li> <li>Firefox 29 or higher</li> <li>Do not use beta versions. Other browsers are not supported.</li> </ul>	<ul style="list-style-type: none"> <li>Safari 5.1.9 or higher</li> <li>Chrome 34.0.1847 or higher</li> <li>Firefox 29 or higher</li> <li>Do not use beta versions. Other browsers are not supported.</li> </ul>
<ul style="list-style-type: none"> <li>Browser Settings                             <ul style="list-style-type: none"> <li>- JavaScript Enabled</li> <li>- Cookies Enabled</li> <li>- CSS Enabled</li> <li>- Disable pop-up blockers</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Browser Settings                             <ul style="list-style-type: none"> <li>- JavaScript Enabled</li> <li>- Cookies Enabled</li> <li>- CSS Enabled</li> <li>- Disable pop-up blockers</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Must have Administrator level account permissions.</li> </ul>	
<ul style="list-style-type: none"> <li>Disable Toolbars, Adware or Spyware programs. They may adversely affect the computer's performance and cause delays in loading testing questions.</li> <li>Turn off Windows updates or virus scanner updates to avoid interruptions during testing</li> <li><b>Refer back to CLOSE ALL PROGRAMS above.</b></li> </ul>	