

# Press Ganey Online Course Map

## Physician/Provider:

Physicians/providers need to view all their patient responses to physician-specific survey items and comments. They want data compared to other physicians of the same specialty.

### CHART YOUR COURSE

Course Maps based on your role point you in the right direction.

### SAVE TIME

Digestible information you can review in one sitting — most courses take 15 minutes or less.

### ACCESS ANYWHERE

Courses may be taken anytime from a computer, smartphone, or tablet.

## Patient Experience (PX) Courses

### OPTIONAL PRE-WORK:

*Take this course if you are new to using patient experience data:*

[Foundations of Data](#)

### DASHBOARDS

[101: Introduction to PX Dashboards](#)

[104: Utilizing PX Dashboard Tools](#)

[105: PX Breakout Views](#)

[106: Monitoring Single-Item Performance](#)

[107: Unique PX Service Line Views](#)

### COMMENTS

[102: Comments Dashboard](#)

### OPTIONAL POST-WORK

[PX Data 102: Medical Practice](#)

[Benchmarking](#)

### Patient Surveying:

[101: Survey Delivery Modes & Adjustments](#)

[102: Foundations of eSurvey](#)

[103: Maximizing Survey Returns](#)

Adopt the following **process**: **LEARN** from courses, **PRACTICE** in Press Ganey Online, **APPLY KNOWLEDGE** by customizing dashboards and settings to meet your needs.